



Minnehaha
Community
Water Corp.
47381 248th St
Dell Rapids, SD
57022
(605)428-3374

Directors:

Lloyd Rave,
President
Rodney Van Der Vliet,
Vice President
Paul Hentges,
Secretary
Brian Howe,
Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss,
Executive Director
Ryan Allen,
Operations Supervi-
sor
Brian Benda,
Chief Plant Operator
Greg Schmidt
Tom Van Well
Nathan Vrchota
David Fox
Sawyer Pals
Reese Warne

Office:

Tanya Schmidt,
Office Manager
Tessa Nelsen
Madison Page

News & Notes

Spring 2020 Issue

March 2020

Notice of 43rd Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HEREBY GIVEN** that the Annual Membership Meeting and Open House of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water Corp office in Dell Rapids, South Dakota, on Wednesday, May 20th, 2020 from 1-3pm. There will also be tours of the South Treatment plant, tour times will begin at 1:30pm and 2:30pm.

Lloyd Rave of Dell Rapids, Brian Howe of Sherman and Rod Van Der Vliet of Colton are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 428-3374, and a nominating petition can be sent to you. Petitions must be filed at the corporate office by Wednesday, April 17th, 2020.

Executive Director's Comments

MCWC delivered 857 million gallons of water in 2019, which was a decrease of 5.5% from the previous year. Sales to towns and bulk customers were down 9.2% from 2018 due to the lower demand from the wet weather. In our second year of working together to get water to the City of Madison, we delivered 121 million gallons of water through our interconnection to the Big Sioux Community Water System. The total number of rural memberships is now at 5,291 with the addition of 47 new members in 2019. The rate of connecting new rural members has been slowing over the last few years.

In 2019, we received 406 million gallons of water from Lewis & Clark, which is an average amount of 1.1 million gallons per day. Our reserved amount from Lewis & Clark is 2.2 MGD, split evenly between the east side and west side of Minnehaha County. Our west side connection to L&C was completed in 2012 and the east side connection was finished in October 2018. The ratio of water pumped from the treatment plant to water received from Lewis & Clark is projected to be 50/50 for this year.

Lewis & Clark has completed the connections to all of the Minnesota members, and the construction focus now shifts to the Iowa members. Three pipeline projects are currently under way to connect the main pipeline at Beresford, SD with Sioux Center, IA. L&C recently awarded the contract for construction of a water tower at Beresford. The new tower will be 210 feet tall and will hold 2.5 million gallons. A big "Thank You" goes out to the Minnesota and Iowa legislatures for their funding advances to make up for the slow pace of Federal funding.

This year, MCWC's consumer confidence report will be posted to our website. The report summarizes water quality information and test results. Please feel free to call our office with any questions.

At the annual meeting, we will be voting on three director positions. Lloyd Rave, Rod Van Der Vliet, and Brian Howe are completing their current terms and will be running for re-election. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Sign up for
News & Water
Outage Alerts!



If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48hrs in advance. SD One call will notify us and all other utilities that may need to locate on your property.

2019 CCR report is now available on our website.

Explore Our Website

Minnehaha Community Water's website is up and running and includes all the information related to your water service.

On the website, you can find:

- Payment Options
- Rates & Policies
- Our Location
- Our Personnel
- New Service Request
- Water Quality Reports
- Board Members
- Conservation Tips
- Eye on Water
- Alerts

The website can be found at www.minnehahacommunitywater.com

Make sure you sign up for up to date news & water outage alerts!

EYE ON WATER

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.

To view your account online you must visit

<https://eyeonwater.net/signup>

- 1: You will enter your account number xxxxx.xx
2. Enter your zip code
3. Select Minnehaha Community Water
4. Enter your email address to be used as your user name.
5. Create and confirm a password

MCWC staff periodically review unusual water use patterns, but it is ultimately the customer's responsibility to monitor their own account. Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.