



**Minnehaha
Community
Water Corp.**
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Directors:

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Vice President
Paul Hentges,
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Brian Howe,
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David Howard

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Executive Director
Ryan Allen,
Operations Supervisor
Nathan Vrchota,
Chief Plant Operator
Greg Schmidt
Tom Van Well
David Fox
Sawyer Pals
Brian Benda
Brett Shumaker
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Sonya Weiland

HAPPY HOLIDAYS

NEWSLETTER

Winter 2023 Issue

Executive Director's Comments

Building for the Future

Water pumping rates for 2023 continue at a record pace. MCWC passed the 1 Billion gallons sold per year level for the first time three years ago. This year, we passed the 1 Billion gallons sold level in October. To keep up with the higher demands, we used our full allocation of Lewis & Clark water and ran both treatment plants, which highlights the need for additional treatment capacity.

MCWC is working with Big Sioux Community Water to find additional raw water supply and to build treatment and distribution capacity. Our share of the estimated cost of the project is over \$100 Million. The project has been awarded \$34 Million of ARPA grant funding to apply to the treatment plant. The design portion of the treatment plant project is nearing completion and will go to bid after January 1st. Construction will take place starting in 2024, going through 2026. To prepare for the upcoming expenses, MCWC will be making additional adjustments to the water rate, and monthly minimums.

Construction for new customers remains strong and we expect to see continued demand for new rural residences. A new 750,000 gallon tank was put in service this summer on the east side of Sioux Falls and a 250,000 gallon tank is nearing completion south of Humboldt. Large water main line between Hartford and Humboldt was recently bid and will be installed in 2024. The cost of materials is slowly coming down but is still far above pre-pandemic levels. Suppliers are having difficulty obtaining pumps, controls, and other electrical components.

The Lewis & Clark project received a significant amount of funding through ARPA and the Federal infrastructure bill. Plans are underway to connect the remaining members, with Madison receiving water in 2024. The focus has now shifted to expanding the treatment plant from 45 MGD to 60 MGD to keep up with growth across the region.

I would like to thank all of the MCWC staff for their efforts during the past year. They kept the water flowing at a record pace while planning for the future and dealing with major disruptions in the supply chain.

2024 Rate Charts

If you would like a new rate chart please call or email your request and one can be sent to you. The charts can also be found online at our website.

Office email: ebilling@minnehahacommunitywater.com


Check out our website: www.minnehahacommunitywater.com



Our customer portal gives you the ability to manage your billing account online. Enjoy the convenience of paperless billing, viewing your bill, paying your bill, viewing your billing usage and much more! Check it out today and register your account.

Customer portal link can be found at our website or the direct link is mcwc.authoritypay.com

Water Outages

Do we have the correct phone number on file for you? 

Please make sure we have the right contact number for your account.

Call or email our office to let us know of any changes.

Late Fee Increase
Effective January 1, 2024 the late fee will increase from \$5.00 to \$10.00.
Avoid this fee by signing up for automatic payments through the office or on the customer portal.

Notice of Water Rate Increase

Following much discussion and careful consideration, the Board members voted to increase the water rates at the October 23, 2023 board meeting.

As you are probably aware, prices for most utilities, supplies, products, and materials have continued to rise across the country. The same reigns true for our operating expenses including the chemicals, materials and electrical costs needed to keep our water system running properly and efficiently.

The board’s decision to approve this increase was not easily decided. Numerous items were considered during the discussion, including where the debt service payment (monthly minimum) needs to be at the completion of construction on the third treatment plant. The monthly minimum will increase \$10 for 2024. The board has opted to gradually increase the minimum each year instead of having a huge increase in 2026. The consumption charge per 1,000 was also reviewed and adjusted accordingly due to the rise in costs.

The rate increase will become effective on **January 1, 2024 billing**. A summary of the rate changes is set forth below.

Monthly Minimum: Meter Size	Current Rate	New Rate
3/4 inch	\$ 50.00	\$ 60.00
1 inch	\$ 60.00	\$ 70.00
1 1/2 inch	\$ 70.00	\$ 90.00
2 inch	\$ 80.00	\$ 100.00
3 inch	\$ 90.00	\$ 110.00

Farm Rate Changes:

Consumption Charge: (per 1,000 gallons)	Current	Consumption Charge: (per 1,000 gallons)	New Rate
0 – 10,000	4.50	0 – 10,000	4.50
11,000 – 99,000	4.00	11,000 – 99,000	4.50
100,000 – 500,000	4.50	100,000 – 300,000	4.50
501,000 and up	5.00	301,000 and up	6.00

If you have any questions, please call during regular business hours Monday – Friday from 8am – 4:30 pm at 605-428-3374 or our email ebilling@minnehahacommunitywater.com.

Online Bill Pay Alert: Doxo.com

There is an online bill pay website called Doxo.com and **while it appears to be affiliated with Minnehaha Community Water, it is NOT.** Doxo.com is a third-party website that allows people to pay bills via their site. Doxo.com, however, charges customers higher fees, and payments made through doxo.com are not delivered to the intended recipient right away. Minnehaha Community Water cannot control when we receive payments made through doxo.com.

To make sure you’re paying Minnehaha Community Water directly, pay your water bill by using **our billing website at www.minnehahacommunitywater.com** or call our automated payment service at 888-807-2893.