



Spring Newsletter



Spring 2024 Issue

Website: www.minnehahacommunitywater.com

Minnehaha Community Water, Corp.

47381 248th St.
Dell Rapids, SD 57022
(605) 428-3374

Directors:

Lloyd A. Rave, President
Rodney Van Der Vliet,
Vice President
Paul Hentges, Secretary
Brian Howe, Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss, Executive Di-
rector
Ryan Allen, Operations
Supervisor
Nathan Vrchota, Chief
Plant Operator
Greg Schmidt
Brian Benda
Tom Van Well
David Fox
Sawyer Pals
Brett Shumaker
Ken Johnson
Cade Schumacher

Office:

Tanya Schmidt, Office
Manager
Tessa Mogensen
Sonya Weiland



Notice of 47th Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HERBY GIVEN** that the Annual Membership Meeting of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water office in Dell Rapids, SD on Wednesday, May 22nd, 2024 from 1-3 pm.

Paul Hentges and Kenny Sieverding of Humboldt are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 428-3374, and a nominating petition can be sent to you. Petitions must be filed at the Corporate office by Friday, April 12th, 2024.

Executive Director's Comments



MCWC delivered 1.23 billion gallons of water in 2023. This is the fourth year in a row that the system has exceeded the billion-gallon sales level. The largest pumping day in 2023 was 6.15 million gallons on June 5th. On that day, MCWC used our full allocation of Lewis & Clark water and ran both treatment plants, which reinforces the need for additional treatment capacity.

MCWC is working with Big Sioux Community Water to secure additional raw water supply and to build treatment and distribution capacity. The shared treatment plant project will start this spring. Information on the need for the project and project scope was sent out with the November billing. If you missed that, you can find the information on our web site at www.minnehahacommunitywater.com The 2023 MCWC consumer confidence report will also be posted to our website this month. The report summarizes water quality information and test results. Please feel free to call our office with any questions.

Construction for new customers remains strong and we expect the demand to increase yearly as more businesses come to Minnehaha County. Our water tower on Six Mile Road is now in service, and our new tower near Humboldt will go online this spring. We will start the construction of eight miles of 12" pipeline from Hartford to Humboldt, which will help us get more water to the new tower. MCWC is a member of the Dakota Mainstem Regional Water System, which is looking to bring additional water to the eastern part of South Dakota to meet water needs for the next 40 years. This effort is in addition to the expansion of the Lewis and Clark Regional Water System. The shortage of good quality raw water in Minnehaha County is an issue that is limiting economic growth and will need to be managed carefully.

At the annual meeting, we will be voting on two director positions. Paul Hentges and Kenny Sieverding are completing their current terms and will be running for re-election. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Visit
Our
Website

www.minnehahacommunitywater.com

Pay your bill, sign up
for website alerts, find
link for eye on water!



Know what's below.
Call before you dig.

If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48 hours in advance. SD One Call will notify us and all other utilities that may need to locate on your property.

2023 CCR Report will be available on our website by the end of March.

Notify Us

If you have changed your:

Name, address, phone number, email address, etc.



Customer Portal

Our customer portal gives you access to manage your billing account



online. Enjoy the convenience of paperless billing, viewing your bill, paying your bill, viewing your billing usage and much more! If you are currently set up for automatic payments through the office and want to switch it to the portal you will need to call the office to have us clear your ACH in the office. Check it out today at our website and register your account.

Online Bill Pay Alert: Doxo.com

There is an online bill pay website called Doxo.com and **while it appears to be affiliated with Minnehaha Community Water, it is NOT.** Doxo.com is a third-party website that allows people to pay bills via their site. Doxo.com, however, charges customers higher fees, and payments made through doxo.com are not delivered to the intended recipient right away. Minnehaha Community Water cannot control when we receive payments made through doxo.com.

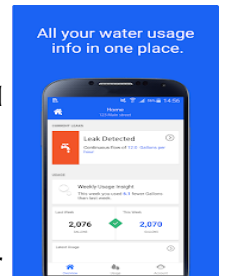
To make sure you're paying Minnehaha Community Water directly, pay your water bill by using **our billing website at www.minnehahacommunitywater.com** or call our automated payment service at 888-807-2893.



EyeOnWater

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.



To view your account online you must visit <https://eyeonwater.com/signup>

- 1: Enter your account number
2. Enter your service zip code
3. Enter and confirm your email address
4. Create and confirm your password
5. Verify your email address in the confirmation email

MCWC staff periodically review unusual water use patterns, but it is ***ultimately the customer's responsibility to monitor their own account.*** Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.



EyeOnWater
Badger Meter

