



Spring Newsletter



Spring 2025 Issue

Website: www.minnehahacommunitywater.com

Minnehaha Community Water, Corp.

47381 248th St.
Dell Rapids, SD 57022
(605) 910-5870

Directors:

Lloyd A. Rave, President
Rodney Van Der Vliet,
Vice President
Paul Hentges, Secretary
Brian Howe, Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss, Executive Director
Ryan Allen, Operations
Supervisor
Nathan Vrchota, Chief
Plant Operator
Greg Schmidt
Brian Benda
Brad Eggert
David Fox
Ken Johnson
Sawyer Pals
Cade Schumacher
Tom Van Well

Office:

Tanya Schmidt, Office
Manager
Tessa Mogensen
Sonya Weiland



Notice of 48th Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HERBY GIVEN** that the Annual Membership Meeting of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water office in Dell Rapids, SD on Wednesday, May 21, 2025 at 1 pm.

David Stearns, of Hartford and David Howard of Sioux Falls are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 910-5870, and a nominating petition can be sent to you. Petitions must be filed at the Corporate office by Friday, April 11th, 2025.

Executive Director's Comments



MCWC delivered 1.14 billion gallons of water in 2024. This is the fifth year in a row that the system has exceeded the billion-gallon sales level. The largest pumping day in 2024 was 5.88 million gallons on July 29th.

MCWC is working with Big Sioux Community Water on a shared treatment plant project to increase supply to both systems. The new plant is located west of Trent, SD, and will have a capacity of 8 million gallons per day. Production from the plant will be split with 5 MGD going to MCWC and 3 MGD going to Big Sioux. We have recently awarded bids for five more projects that are part of the shared effort. Those projects include 20" and 24" mainline pipe, a 1.5 MGD elevated tower, a 4 MGD ground storage tank, and a booster station.

Information on the need for the project and project scope can be found on our website at www.minnehahacommunitywater.com. The 2024 MCWC consumer confidence report has also been posted to our website. The report is an annual summary of water quality information and test results. Please feel free to call our office with any questions.

Construction for new customers has slowed down with the higher interest rates. In 2024, we added only 30 new customers. The eight miles of 12" pipeline from Hartford to Humboldt has been put into service and will start to fill the new water tower this spring. MCWC is a member of the Dakota Mainstem Regional Water System, which is looking to bring additional water to the eastern part of South Dakota to meet water needs for the next 40 years. This effort is in addition to the expansion of the Lewis and Clark Regional Water System. The shortage of good quality raw water in Minnehaha County is an issue that is limiting economic growth and will need to be managed carefully.

At the annual meeting, we will be voting on two director positions. David Stearns and David Howard are completing their current terms and will be running for re-election. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Visit
Our
Website

www.minnehahacommunitywater.com

Pay your bill, sign up
for website alerts, find
link for eye on water!



Know what's below.
Call before you dig.

If you are planning any
activity that involves
digging deeper than
4", you must call SD
One Call 48 hours in
advance. SD One Call
will notify us and all
other utilities that may
need to locate on your
property.

2024 CCR Report is now
available on our website.

Notify Us

If you have changed your:

Name, address, phone number,
email address, etc.



Customer Portal

Our customer
portal gives
you access to
manage your
billing account



online. Enjoy the convenience of paperless billing, viewing your bill, paying your bill, viewing your billing usage and much more! If you are currently set up for automatic payments through the office and want to switch it to the portal you will need to call the office to have us clear your ACH in the office. Check it out today at our website and register your account.

Online Bill Pay Alert: Doxo.com

There is an online bill pay website called Doxo.com and **while it appears to be affiliated with Minnehaha Community Water, it is NOT.** Doxo.com is a third-party website that allows people to pay bills via their site. Doxo.com, however, charges customers higher fees, and payments made through doxo.com are not delivered to the intended recipient right away. Minnehaha Community Water cannot control when we receive payments made through doxo.com.

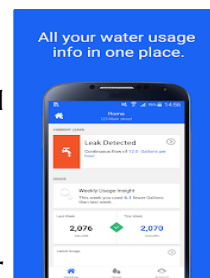
To make sure you're paying Minnehaha Community Water directly, pay your water bill by using **our billing website at www.minnehahacommunitywater.com** or call our automated payment service at 888-807-2893.



EyeOnWater

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.



To view your account online you must visit
<https://eyeonwater.com/signup>

- 1: Enter your account number
2. Enter your service zip code
3. Enter and confirm your email address
4. Create and confirm your password
5. Verify your email address in the confirmation email

MCWC staff periodically review unusual water use patterns, but it is ***ultimately the customer's responsibility to monitor their own account.*** Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.



EyeOnWater
Badger Meter

