



**MINNEHAHA
COMMUNITY
WATER
CORP.**

News & Notes

Spring 2021 Issue

Minnehaha Community Water Corp.

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www.minnehahacommunitywater.com

Directors:

Lloyd A. Rave,
President
Rodney Van Der Vliet,
Vice President
Paul Hentges,
Secretary
Brian Howe,
Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss,
Executive Director
Ryan Allen,
Operations Supervisor
Nathan Vrchota
Chief Plant Operator
Greg Schmidt
Brian Benda
Tom VanWell
David Fox
Sawyer Pals

Office:

Tanya Schmidt,
Office Manager
Tessa Nelsen
Madison Page

Notice of 44th Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HERBY GIVEN** that the Annual Membership Meeting, held by Proxy, of **MINNEHAHA COMMUNITY WATER, CORP.** will be held Thursday, May 20th, 2021.

Ken Sieverding of Humboldt and Paul Hentges also of Humboldt are the Directors that ave taken out nomination petitions to seek re-election petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605)428-3374, and a nominating petition can be sent to you. Petitions must be filed at the Corporate office by Friday, April 16th, 2021.

Executive Director's Comments

MCWC delivered 1.02 billion gallons of water in 2020. This is the first year that the system has exceeded the billion gallon sales level, and is an increase of 19% from 2019. Sales to towns and bulk customers were up 25% from 2019. Hartford, Crooks, and Dell Rapids had large increases, while Colton and Humboldt were up slightly. It is now our third year working together to get water to the City of Madison, we delivered 155 million gallons of water through our interconnection to the Big Sioux Community Water System. The total number of rural memberships dropped slightly to 5,253 with 75 homes being annexed into the City of Sioux Falls in 2020.

Last year, we received 548 million gallons of water from Lewis & Clark, which is an average amount of 1.5 million gallons per day. Our reserved amount from Lewis & Clark is 2.2 MGD, split evenly between the east side and west side of Minnehaha County. Our west side connection to L&C was completed in 2012 and the east side connection was finished in October 2018. The ratio of water pumped from the treatment plant to water received from Lewis & Clark ended at 50/50 for 2020.

Lewis & Clark has completed the connections to all Minnesota members, and the construction efforts have shifted to the Iowa members. Three projects were completed in 2020, building part of the pipeline to connect Beresford, SD to Sioux Center, IA. Work continues on the 2.5 million gallon water tower at Beresford and the collector well near Vermillion. Discussions have already started on how to expand the Lewis & Clark system once all members are connected.

The 2020 MCWC consumer confidence report has been posted to our website. The report summarizes water quality information and test results. Please feel free to call our office with any questions.

At the annual meeting, we will be voting on two director positions. Paul Hentges and Ken Sieverding are completing their current terms and will be running for reelection. Any member that is interested in running for the board of directors should contact our office to receive a petition.

"MCWC is an equal opportunity provider, and employer." If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at <http://www.ascr.usda.gov/complaintfilingcust.html>, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your complaint form or letter to us by mail at U.S Department of Agriculture, Director, Office of Adjudication, 1400 Independence Ave S.W., Washington, DC 20250-9410, or by fax (202) 690-7442, or email at program.intake@usda.gov.

Check
it Out!

Sign Up For News
& Water Outage
Alerts On Our
Website!



Know what's below.
Call before you dig.

If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48hrs in advance. SD One Call will notify us and all other utilities that may need to locate on your property.

2020 CCR Report is now available on our website.

Sign Up for
Text Alerts

Receive important alerts regarding water outages, payment reminders and other updates. Text **Alert** to **22300** on your cell phone to opt in.

To: 22300 Enter this number
Message: Alert Text this message

*Standard text message rates apply.

The graphic shows a smartphone screen with a 'Thank you for signing up!' message. To the right, a text message interface is shown with 'To: 22300' and 'Message: Alert'. Callouts point to these fields with the instructions 'Enter this number' and 'Text this message'.

In order to receive text notifications you will need to opt in for text messaging. This is optional, we will continue to send out voice notifications if you do not sign up. If you would like to receive text message notifications, text the word, Alert, to the number 22300."

Endpoint Change Out

MCWC was recently informed by our meter supplier that changes in the cellular market will make many of our endpoints unable to communicate by 2022. The endpoints that connect to the meter head were designed to work with CDMA text messages across the Sprint cellular network. Sprint has recently been purchased by T-Mobile, who will be replacing 2G and 3G equipment with 4G and 5G technology.

Roughly 750,000 endpoints will need to be changed out nationwide this year, including 4,800 at MCWC. The original MCWC installation was done over three years, between 2015 and 2017. We now have approximately one year to redo the process.

The first of the new endpoints are scheduled to arrive in April and more will come in steadily throughout the summer and fall. We will need to get access to each meter to make the change and will be calling to schedule a time with each home and business. The process should only take a couple of minutes for each location.

We want to thank everyone in advance for helping us complete this change out in a very compressed timeframe.

