



Minnehaha
Community
Water Corp.
47381 248th St
Dell Rapids, SD
57022
(605)428-3374

Directors:

Lloyd Rave,
President
Rodney Van Der Vliet,
Vice President
Paul Hentges,
Secretary
Brian Howe,
Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss,
Executive Director
Ryan Allen,
Operations Supervisor
Brian Benda,
Chief Plant Operator
Greg Schmidt
Kevin Schoenfelder
Tom Van Well
Nathan Vrchota
David Fox

Office:

Tanya Schmidt,
Office Manager
Steph Bittner
Tessa Miles

News & Notes

Spring 2019 Issue

March 2019

Notice of 42nd Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HEREBY GIVEN** that the Annual Membership Meeting and Open House of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water Corp office in Dell Rapids, South Dakota, on Wednesday, May 22nd, 2019 from 1-3pm. There will also be tours of the South Treatment plan, four times will begin at 1:30pm and 2:30pm.

David Stearns of Hartford and David Howard of Sioux Falls are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 428-3374, and a nominating petition can be sent to you. Petitions must be filed at the corporate by Wednesday, April 17th, 2019.

Executive Director's Comments

During 2018, MCWC delivered 907 million gallons of water. This was an increase of 4.3% from 2017, which was our previous record pumping year. The lower water demand from the wet weather was more than offset by our first full year of providing water to the City of Madison and the Big Sioux Community Water System. The total number of rural memberships is now at 5,244 with the addition of 68 new members in 2018. The rate of connecting new rural members has been steady over the last few years.

The total amount of water that we received from Lewis & Clark in 2018 was 310 million gallons, which is an average amount of 850,000 gallons per day. Our total reserved amount from Lewis & Clark is 2.2 MGD, split evenly between the east side and west side of Minnehaha County. Our west side connection to L&C was completed in 2012 and the east side connection was finished in October. Once we are fully utilizing the east side connection, the ratio of purchased water to treated water will be 50/50.

Lewis & Clark is finishing the connection to Worthington, which is the last of the Minnesota members to be connected. Construction will then move to the Iowa member connections. One pipeline project will start at Sioux Center going west toward the Big Sioux River. A second project will start near Beresford heading east toward the Big Sioux River. A third project will connect the two sections and bore under the river. A big "Thank You" goes out to the Minnesota and Iowa legislatures for their funding advances to make up for the slow pace of Federal funding.

This year, MCWC's consumer confidence report has been posted to our website. The report summarizes water quality information and test results. Please feel free to call our office with any questions.

At the annual meeting, we will be voting on two director positions. David Stearns and David Howard are completing their current terms and will be running for re-election. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Sign up for
News & Water
Outage Alerts!



If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48hrs in advance. SD One call will notify us and all other utilities that may need to locate on your property.

2019 CCR report is
now available on
our website

Explore Our Website

Minnehaha Community Water's website is up and running and includes all the information related to your water service.

On the website, you can find:

- Payment Options
- Rates & Policies
- Our Location
- Our Personnel
- New Service Request
- Water Quality Reports
- Board Members
- Conservation Tips
- Eye on Water
- Alerts

The website can be found at www.minnehahacommunitywater.com

Make sure you sign up for up to date news & water outage alerts!

EYE ON WATER

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.

To view your account online you must visit <https://eyeonwater.net/signup>

- 1: You will enter your account number xxxxx.xx
2. Enter your zip code
3. Select Minnehaha Community Water
4. Enter your email address to be used as your user name.
5. Create and confirm a password

MCWC staff periodically review unusual water use patterns, but it is ultimately the customer's responsibility to monitor their own account. Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.