



Spring Newsletter



Spring 2023 Issue

Website: www.minnehahacommunitywater.com

Minnehaha Community Water, Corp.

47381 248th St.
Dell Rapids, SD 57022
(605) 428-3374

Directors:

Lloyd A. Rave, President
Rodney Van Der Vliet,
Vice President
Paul Hentges, Secretary
Brian Howe, Treasurer
David Stearns
Kenny Sieverding
David Howard

Employees:

Scott Buss, Executive Director
Ryan Allen, Operations
Supervisor
Nathan Vrchota, Chief
Plant Operator
Greg Schmidt
Brian Benda
Tom Van Well
David Fox
Sawyer Pals
Brett Shumaker
Ken Johnson

Office:

Tanya Schmidt, Office
Manager
Tessa Mogensen
Sonya Weiland



Notice of 46th Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HERBY GIVEN** that the Annual Membership Meeting of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water office in Dell Rapids, SD on Thursday, May 18th, 2023 from 1-3 pm.

Lloyd Rave of Dell Rapids, Brian Howe of Sherman and Rod Van Der Vliet of Colton are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 428-3374, and a nominating petition can be sent to you. Petitions must be filed at the Corporate office by Friday, April 14th, 2023.

Executive Director's Comments



MCWC delivered 1.21 billion gallons of water in 2022. This is the third year in a row that the system has exceeded the billion gallon sales level. The largest pumping day in 2022 was 6.5 million gallons on July 31st. On that day, MCWC used our full allocation of Lewis & Clark water and ran both treatment plants, which reinforces the need for additional treatment capacity.

MCWC is now working with Big Sioux Community Water to secure additional raw water supply and to build treatment and distribution capacity. The shared treatment plant project was awarded \$34 Million in ARPA grants. The remaining \$100 Million in project costs will be funded with low interest loans through SD DANR.

Construction for new customers remains strong and we expect the demand to increase yearly as more businesses come to Minnehaha County. Our two water tower projects will be finished and ready for service by early summer. Large water main line is planned between Hartford and Humboldt. While pipe prices are starting to come down from their highest levels, they are still twice as expensive as their pre-pandemic costs. Delivery on pipe and construction materials is improving slowly.

The 2022 MCWC consumer confidence report has been posted to our website. The report summarizes water quality information and test results. Please feel free to call our office with any questions.

At the annual meeting, we will be voting on three director positions. Lloyd Rave, Rod Van Der Vliet, and Brian Howe are completing their current terms and will be running for reelection. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Visit
Our
Website

www.minnehahacomunitywater.com

Pay your bill, sign up for website alerts, find link for eye on water!



Know what's below.
Call before you dig.

If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48 hours in advance. SD One Call will notify us and all other utilities that may need to locate on your property.

2022 CCR Report is now available on our website

Notify Us

If you have changed your:

Name, address, phone number, email address, etc.



New Customer Portal



We are excited to announce the launch of our new customer portal for your billing information. You now have access to manage your account online. Enjoy the convenience of paperless billing, viewing your bill, paying your bill, viewing your billing usage and much more! If you are currently set up for automatic payments through the office you do not need to set it up on the portal unless you want to change it. Check it out today at our website and register your account.

Congratulations to the following employees and board members celebrating major milestones this past year.

Employees
Ryan Allen - 25 years
Scott Buss - 20 years
Brian Benda - 15 years

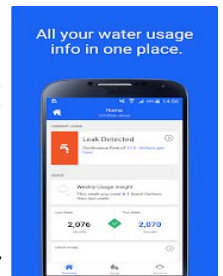
Board Members
Lloyd Rave - 35 years
Rod Van Der Vliet - 30 years
Kenny Sieverding - 10 years



EyeOnWater

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.



To view your account online you must visit <https://eyeonwater.com/signup>

- 1: Enter your account number
2. Enter your service zip code
3. Enter and confirm your email address
4. Create and confirm your password
5. Verify your email address in the confirmation email

MCWC staff periodically review unusual water use patterns, but it is ***ultimately the customer's responsibility to monitor their own account.*** Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.



EyeOnWater
Badger Meter

