



# Spring Newsletter



Spring 2026 Issue

Website: [www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com)

## Minnehaha Community Water, Corp.

47381 248th St.  
Dell Rapids, SD 57022  
(605) 910-5870

### Directors:

Lloyd A. Rave, President  
Rodney Van Der Vliet,  
Vice President  
Paul Hentges, Secretary  
Brian Howe, Treasurer  
David Stearns  
Kenny Sieverding  
David Howard

### Employees:

Scott Buss, Executive Di-  
rector  
Ryan Allen, Assistant  
Manager  
Nathan Vrchota, Chief  
Plant Operator  
Greg Schmidt  
Brian Benda  
Brad Eggert  
David Fox  
Ken Johnson  
Sawyer Pals  
Tom Van Well

### Office:

Tanya Schmidt, Office  
Manager  
Tessa Mogensen  
Sonya Weiland



### Notice of 49th Annual Meeting of Members

Pursuant to Article VII of its By-laws, **NOTICE IS HERBY GIVEN** that the Annual Membership Meeting of **MINNEHAHA COMMUNITY WATER, CORP.** will be held at the Minnehaha Community Water office in Dell Rapids, SD on Friday, May 22, 2026 at 1 pm.

Lloyd Rave, of Dell Rapids, Rod Van Der Vliet, of Colton and Brian Howe of Sioux Falls are the Directors that have taken out nomination petitions to seek re-election.

If you are interested in being a candidate, please call the office at (605) 910-5870, and a nominating petition can be sent to you. Petitions must be filed at the Corporate office by Friday, April 10th, 2026.

## Executive Director's Comments



MCWC delivered 1.14 billion gallons of water in 2025, equal to the amount delivered in 2024. This is the sixth year in a row that the system has exceeded the billion-gallon sales level. The largest pumping day in 2025 was 5.91 million gallons on May 13<sup>th</sup>, which reflects high demand for crop spraying.

MCWC continues to work with Big Sioux Community Water on a shared treatment plant project to increase supply to both systems. The new plant is approximately 80% complete and is located west of Trent, SD. The capacity of the treatment plant will be 8 million gallons per day, with 5 MGD going to MCWC and 3 MGD going to Big Sioux. We are also in the middle of building an elevated tower, booster station, ground storage tank, and 14 miles of large diameter pipeline. All five projects should be complete this fall, allowing MCWC and Big Sioux to receive extra capacity.

Information on the need for the project and project scope can be found on our web site at [www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com). The 2025 MCWC Consumer Confidence Report will be available on the website in March. The report is an annual summary of water quality information and test results. Please feel free to call our office with any questions.

Construction for new customers has continued at a slower pace. Only 30 new customers were added in 2025. The eight miles of 12" pipeline from Hartford to Humboldt, and the new water tower south of Humboldt have been put into service. Pressure in the southwest part of Minnehaha County has increased by roughly 18 psi due to the taller height of the new tower. MCWC is a member of the Dakota Mainstem Regional Water System, which is looking to bring additional water to the eastern part of South Dakota to meet water needs for the next 40 years. This effort is in addition to the expansion of the Lewis and Clark Regional Water System. The shortage of good quality raw water in Minnehaha County is an issue that is limiting economic growth and will need to be managed carefully.

At the annual meeting, we will be voting on three director positions. Lloyd Rave, Rod Van Der Vliet, and Brian Howe are completing their current terms and will be running for re-election. Any member that is interested in running for the board of directors should contact our office to receive a petition.



Visit  
Our  
Website

www.minnehahacommunitywater.com

Pay your bill, sign up for website alerts, find link for eye on water!



Know what's below.  
Call before you dig.

If you are planning any activity that involves digging deeper than 4", you must call SD One Call 48 hours in advance. SD One Call will notify us and all other utilities that may need to locate on your property.

The 2025 CCR Report will be available on our website in late March.

## Notify Us

**If you have changed your:**

Name, address, phone number, email address, etc.



## Customer Portal

Our customer portal gives you convenient access to manage your billing account



online. You can sign up for paperless billing, view your bill, make payments, monitor your usage, enroll in AutoPay, and more. We are no longer offering ACH payments through the office. All automatic payments must now be set up through the customer portal. Visit our website today to register your account and enroll in AutoPay. If you need assistance getting started, please contact the office.

## Online Bill Pay Alert: Doxo.com

There is an online bill pay website called Doxo.com and **while it appears to be affiliated with Minnehaha Community Water, it is NOT.** Doxo.com is a third-party website that allows people to pay bills via their site. Doxo.com, however, charges customers higher fees, and payments made through doxo.com are not delivered to the intended recipient right away. Minnehaha Community Water cannot control when we receive payments made through doxo.com.

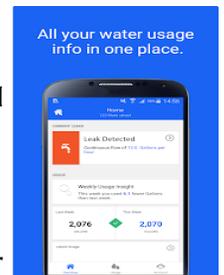
To make sure you're paying Minnehaha Community Water directly, pay your water bill by using **our billing website at [www.minnehahacommunitywater.com](http://www.minnehahacommunitywater.com)** or call our automated payment service at 888-807-2893.



## EyeOnWater

You now have online access to your hourly water usage information via Eye On Water!

As part of our ongoing efforts to improve services to our customers, the website Eye On Water helps you monitor your water usage by offering you direct and secure access to your water usage data. Eye on Water is a secure online website and smartphone app to review and analyze your usage patterns. With these tools, you are now able to view your hourly usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish leak alerts that will notify you when you have a leak that occurs for more than 24 hours.



To view your account online you must visit <https://eyeonwater.com/signup>

- 1: Enter your account number
2. Enter your service zip code
3. Enter and confirm your email address
4. Create and confirm your password
5. Verify your email address in the confirmation email

MCWC staff periodically review unusual water use patterns, but it is ***ultimately the customer's responsibility to monitor their own account.*** Please take advantage of the leak alert feature with Eye On Water to receive the fastest notification of leaks. You can be alerted via email or text message when you have a leak.



EyeOnWater  
Badger Meter

